

MASONROSE

## Hotel School

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### KEY FACTS

Hotel School London teaches hospitality skills to homeless and vulnerable people, matches them to sustainable employment, and supports them in their first steps into work. Hotel School is a joint venture between The Passage (London’s largest voluntary sector homeless resource centre) and The Goring Hotel. It is supported by London’s Five Star hotel community, Westminster Kingsway catering school staff, and over 50 local businesses – a true coming together of the community.

Hotel School offers a 10 week programme teaching the key skills and knowledge to prepare students for the 4 key areas of service, kitchen, housekeeping and reception. This course is challenging and part of a selection process, but it is also punctuated with fun, inspirational and fascinating visits, guests and activities. Successful graduates receive a nationally recognised certificate and a supported pipeline into work with one of Hotel School’s industry partners.

A who’s who of industry leaders in hospitality have been involved with Hotel School London since its beginning in 2017. Major partners include Red Carnation Hotels, The Ritz and Park Plaza groups. The school also has a growing band of volunteer mentors, trainers, chefs and inspirational speakers.

The Hotel School was co-founded by Jeremy Goring, CEO at The Goring Hotel. Jeremy says, *“Maybe the reason our students stick with us is because we have gifted teachers to teach core skills, but also because we make it fun and engaging. We’ve been lucky to attract some of the amazing personalities that are synonymous with in the hotel industry, such as John Williams (Michelin star chef at The Ritz), Chris Galvin and the fabulous “headmistress” Veronique, who cut her teeth as Head of Training for Gordon Ramsay. The hospitality at large has also wrapped its arms around the endeavour and the combination seems to be working.”*

Hotel School is currently in a temporary site within The Passage homeless resource centre in Victoria. With each 12-person intake (three throughout the year) oversubscribed by 300%, Hotel School is seeking a new permanent home with a view to expanding the number of people they to 200 per year and beyond. Mick Clarke, Passage CEO and Hotel School London co-founder says *“The Passage is all about ending homelessness. The Passage gives homeless people the resources and opportunities to fulfill their abilities and to transform their lives. Hotel School gives homeless people the opportunity to access real employment in one of the most exciting and rewarding sectors to work in; we are proud to be a co-founder of it.”*

### FACILITIES

Hotel School teaches all the core skills of the hospitality industry including:

Bar & Cocktail Skills

Cooking

Restaurant Service

Barista & Coffee

Housekeeping  
Nutrition

Reception & Concierge

Managing Finances

## DID YOU KNOW?

Hotel School students are from a very wide variety of backgrounds and are of different ages. They are either homeless, rough sleepers or seeking refuge. They all have one thing in common: they want to change their lives.

In the average cohort of 12 students, 11 will completely the twelve-week programme, 8-9 will find sustained full time employment in partner businesses.

Hotel School has found meaningful employment for those who have been out of work for 30 or more years, truly changing lives.

Hotel School partners with most major homeless charities in London and beyond, such as St Mungo's and Centrepoint.

Mentoring is an extremely important part of Hotel School's work. Every student gets a dedicated in-work buddy, and a dedicated mentor outside of work.

The programme is always looking for new businesses to collaborate with, be it to help inspire students through classroom presentations, site visits to businesses so that students can see how things work first hand, or job opportunities for students, once they have graduated.

As well as business partners, Hotel School are always looking for mentors, volunteers and donations.

To find out more, please visit the "Donate and Support" section of their website here: <https://www.hotelschool.org.uk/donate-support/>



